

Redundancy Services



an information
guide for
employees



Work and Income
Te Hiranga Tangata

A service of the Ministry of Social Development



Work and Income has a range of information and advice on the type of services that will help support you if you are affected by redundancy. In the following pages we detail the services we offer and the support available to you from other government and community agencies.

If you have any questions,
you can call us free on
0800 559 009 or go to
www.workandincome.govt.nz

Redundancy Support

Redundancy Support is an information and advice service that is provided in confidence when a business is downsizing, closing or relocating.

Work and Income can support you during this time by:

- advising of other jobs available in the area
- talking with you individually about your situation
- supporting you in finding another job
- helping with CV preparation
- discussing further training opportunities
- providing information about income support entitlements.



ReStart

ReStart is financial and job-search assistance for people who have been made redundant, or have been self-employed and have no continuing work due to the economic downturn.

The ReStart package has three parts:

ReCover – a payment if you have a dependant child or children and were eligible for the in-work tax credit before being made redundant.

RePlace – an extra payment to help with accommodation costs, depending on individual circumstances.

ReConnect – help to get you back into a job. You have 20 working days to apply for assistance from the ReStart package from the time of redundancy, and it can only be paid for a maximum of 16 weeks.

ReStart is financial &
job-search assistance
for people who have been
made redundant.

Other support that may help you

Tax credit help through Inland Revenue

If you are getting a redundancy payment, you may be eligible for a Redundancy Tax Credit.

You should apply for the tax credit at the time of redundancy by filling out the IR524 application form, attaching a payslip, a letter from your employer and a copy of your employer's redundancy calculation.

Documentation should clearly show the redundancy payment amount.



www.ird.govt.nz or call 0800 020 012 and ask for the IR524 form or visit any Inland Revenue office.



Other support *continued*

Working for Families

Working for Families is designed to help make it easier to work and raise a family. It pays extra money to many thousands of New Zealand families.

Financial support is available for:

- almost all families with children, earning under \$70,000 a year
- many families with children, earning up to \$100,000 a year
- some larger families earning more.

If you have been made redundant and your partner is still working, you may be entitled to have your Working for Families assistance reviewed.



www.workingforfamilies.govt.nz
or call 0800 257 477



Other support *continued*

Finding a new job

Work and Income can offer career guidance and help you find a job that's right for you.

If work isn't available straight away you may want to consider gaining work experience and learning new skills by doing voluntary work.

Work and Income has a range of pre-employment and training programmes that may help you get back into the workforce and gain skills tailored to specific industries. To find out more about the programmes available in your area talk to your Work Broker.

Work and Income can offer career guidance

and help you find a job that's right for you.

Unpaid leave

If you are still employed, but have agreed with your employer to take unpaid leave, contact Work and Income on 0800 559 009 to talk about what help may be available to you.

Other support *continued*



Retraining for free

You may be interested in undertaking further training to upgrade your skills. Some tertiary institutes have reduced or waived their fees for people experiencing redundancy and some courses are available online.

Work and Income can advise you of any free training available through tertiary institutes in your area and the type of training courses available through other community or industry groups.

Other useful information

Sorted

Sorted is New Zealand's free independent money guide run by the Retirement Commission. They provide tips for coping with redundancy. They will give you independent advice and you can use their online calculators to help you manage your money.



www.sorted.org.nz

Career Services

Being made redundant can be one of the most stressful events in your life. However, unplanned change can create opportunities to enrich your life and take career paths you would not otherwise have considered. Career Services is a free advice and support service that helps people find a job, plan for a career and get information about further education and training. They have special sections on their website about redundancy.



www.careers.govt.nz
or call the advice line on 0800 222 733.

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advice and support

service that helps people find a job,
plan for a career and get information.

Other information *continued*



Budget advice

The Work and Income brochure ‘Managing your money – what it means to have a budget’, has been developed with the New Zealand Federation of Family Budgeting Services. You can ask for this brochure at any Work and Income service centre or get it online at www.workandincome.govt.nz.

You will find Budget Advice services in your local phonebook, or phone Budgetline free on 0508 283 438.

Other languages



Work and Income information is available in other languages through our multilingual 0800 service, which is available Monday to Friday, 8.30am to 5pm. The languages available through our 0800 service include Arabic, Farsi, Cantonese and Mandarin, Punjabi, Hindi, Māori, Samoan, Tongan and Somali.

The dedicated 0800 numbers are in the Government section of the white pages under Work and Income or are online at www.workandincome.govt.nz.

If you need more information we
are happy to help, call:

ReStart

0800 559 000

Work and Income

0800 559 009

Inland Revenue

0800 020 012

Career Services

0800 222 733

Budgetline

0508 283 438



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New Zealand Government